



### The Journey

JourneyOne has delivered successful journeys for many State Government agencies, with past and current work covering strategic planning and cloud-transition planning through to delivering projects and commissioning major public facilities.

The JourneyOne team is well-versed in applying techniques such as capability-based planning in the public sector, helping clients to develop realistic roadmaps for change. The JourneyOne team complements the use of established methodologies with deep technological, organisational and operational understanding to ensure a holistic solution. Additionally, JourneyOne is specifically equipped for assisting State Government Agencies with planning for and adopting change under the GovNext-ICT and broader Digital WA strategies.

### How the JourneyOne Team Can Help:

- Develop business and technology strategies and implementation plans from vision to realisation.
- Foster better understanding of the business value and organisational impacts of consumption-based models (cloud), and plan and deliver the transition to cloud-based systems.
- Design, develop and implement efficient information and data management solutions.
- Minimise risk involved in major transitions such as Machinery of Government changes through careful planning and analysis.
- Deliver programs and projects to support change through to establishment of service capabilities and benefits realisation.

### Journey Highlight: Digital Transformation

Western Australia's public sector is experiencing an unprecedented level of change. The disruption is stemming from department amalgamations resulting from Machinery of Government changes as well as the release of the Digital WA strategy (including GovNext-ICT) issued by the Office of the Government CIO.

JourneyOne is at the forefront of helping leading WA government agencies to plan and progress through this state of change transition.

### Our Client Journey Outcomes

#### Department of Finance

The WA Office of Government Chief Information Office (OGCIO) is leading the WA Government digital transformation through initiatives such as Digital WA and GovNext-ICT. The Department of Finance is a leading agency and is committed to the GovNext-ICT initiative.

JourneyOne was engaged to provide advisory and planning services to help the Department in:

- Understanding the impact of the OGCIO Digital WA and GovNext-ICT initiatives.
- Assessing its current state and identifying, categorising and prioritising impact areas.
- Defining a framework for transitioning planning.
- Contributing to the creation of a program blueprint.

JourneyOne took a holistic approach to its planning service by recognising that the impacts to the Department extended beyond technology and had implications for people (organisation structure, roles and responsibilities), process (service models, contracts and workflows) and physical (network, servers, data centres and devices).

In addition, JourneyOne was engaged to develop its Information Management and Information Technology (IM/IT) Strategy. The outcomes of this engagement have helped position the Department's IM/IT to commence the Digital Finance Transformation program.

#### Department of Health

JourneyOne was engaged to collaborate with WA Health for the delivery of an urgent program designed to remediate the stability and performance issues of one of their core clinical systems. The team ensured program-level priorities, dependencies, issues, risks and constraints were clearly identified, understood and communicated in a way that facilitated executive decision-making. Clinical stakeholders were supported throughout the journey and the team ensured proactive vendor management. JourneyOne designed and established appropriate management frameworks and roadmaps to deliver the program in alignment with the appropriate architectural and delivery standards. The team stabilised the system on schedule and helped WA Health to achieve its business objectives for the program.