



When Your Journey Ahead Looks Difficult You Need the JourneyOne CARE Team

Do you ...

- struggle to operationalise your business strategy?
- have a challenging project execution workload or roadmap?
- need to better plan, optimise and manage your portfolio?
- need an enterprise perspective for planning, solutions and delivery?
- need to implement major change in your organisation?
- need to provide additional expert execution support to your teams?
- have the ability to quickly respond to specific project issues as they arise?
- want to detect and resolve execution issues before they arise?



Capability
Assurance
Remediation
Execution

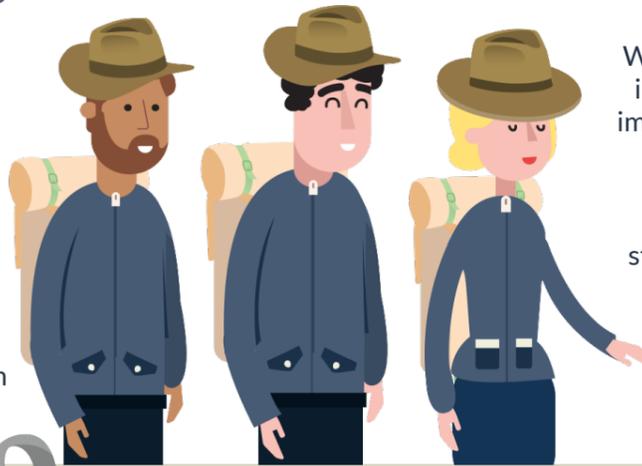
We recognise that project failure in a constrained environment is not an option.

The JourneyOne CARE Team works with your executives and program/project teams to support them in planning delivery, solutionising, solving challenges and providing hands-on delivery of outcomes.

Our team has a passion for rolling their sleeves up, bunking in with your team and getting the job done to deliver business outcomes.

The JourneyOne CARE Team Working With Your Team to Get the Job Done

Each of our CARE Team members are multi-skilled: not just project managers or change managers, not just architects or analysts, but Solutionisers, Guides, Actioners, Drivers, Team Makers and Journey Leads.



We help raise your own team's capability. We work hand-in-hand with your team to optimise/plan your portfolio, improve execution, deliver business outcomes and resolve issues.

Critical care program monitoring gives key insights into real delivery issues before they happen and provides the expertise to mitigate.

CARE Teams resolve the issues, gaps and problems that stand between you and project success; proactive planning and delivery that is tried and tested.

A flexible and on-tap multi-disciplined CARE Team who can assist with project planning and execution at any stage.

Delivery the JourneyOne way: Sherpas, Pack Checks, Cool CATTs and Campfires.

How it Works

CARE Discovery and Triage
We review your current project portfolio to uncover key challenges and optimise.



CARE Assessment
We custom design a CARE Team solution to match your specific delivery challenges.

Customised CARE Team Assembly
Our CARE Teams have a diverse range of skills and are second-to-none seasoned professionals. We assemble the right team to match your needs.

Planning
We can design and optimise your portfolio to best deliver strategic business outcomes in a constrained environment.

Program Monitoring
We understand project problems intimately and determine the right course of treatment.

CARE Delivery
We support project execution with just the right type of assistance: on-tap troubleshooting and delivery support.

Giving You Key Insights



FAILURE IS NOT AN OPTION.

Most PPM/PMOs and program governance structures focus on ticking all the boxes: risk registers, issues' lists, status reporting, etc.

This is all important stuff, but does it really help you to plan your portfolio, collaborate with the business, understand benefits and impacts, and deliver business value? Or give you insight into how you are executing at the grass roots level and delivering business change? And even if there are constraints and issues, can they help your team solve delivery problems?

The JourneyOne CARE Team will roll up their sleeves and work hand-in-hand with your team to absolutely ensure that you deliver targeted project outcomes and realise business transformation.

Case Study: The CARE Team in Action



After concerns were raised by senior leadership of a prominent Australian hospital, a JourneyOne CARE Team was established to ensure that the ICT program was successfully re-planned and implemented in time for hospital opening.

The ICT program was complex and consisted of more than 50 individual projects covering infrastructure, applications and medical equipment.

The CARE Team advised on overall program approach, provided issue resolution and gap closure, solutionising, troubleshooting and project execution support to ensure a remarkable journey.